



**Bass Computers, Inc.**

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10558 Bissonnet St.

Houston, TX 77099

www.BassComputers.com

# Built System RMA Processing Form

RMA Email: RMA@basscomputers.com

For Bass Use Only:

RMA #: \_\_\_\_\_

All requests for RMA must comply with the Bass "Terms and Conditions".

Email completed forms to RMA@basscomputers.com.

Qty	Invoice #	Problem

## Contact Information

Company: \_\_\_\_\_ Customer Number: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

## Additional Information/Comments

Some software components may need to be re-installed, including the operating system, to resolve some problems that may be found. Please check the appropriate box below.

I have already backed up my data. Change or load any software needed to complete the repair.

Contact the person above for approval of software changes. The person listed is authorized to decide.

Do not modify my software for any reason, even if required to complete the repair.

## List any passwords required for BIOS or OS Access

User ID: \_\_\_\_\_ User ID: \_\_\_\_\_

Password: \_\_\_\_\_ Password: \_\_\_\_\_

I have read, understand, and agree to the "Terms and Conditions" listed on the original product purchase receipt. Please note that all repairs after 90 days of purchase are subject to a labor charge as follows: \$40.00 per Workstation, \$100.00 per Server, \$55.00 per DVR, and \$80.00 per Notebook.

***Bass Computers, Inc. will not be responsible for any loss of data.***

**\*Please note: A Release of Liability Form must be submitted along with this form. Thank you!**